#### MICHIGAN STATE UNIVERSITY

# Michigan State University's Electronic Transcript and Certified Document Solution

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## Registrar's Office Web Site reg.msu.edu



MICHIGAN STATE

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#### -Upcoming Important Dates

4/12/08 - Initial tuition billing statements available electronically on STUINFO for Summer.

4/25/08 - Classes end for Spring 2008

4/26/08 - Open Enrollment begins for Fall 2008 and Spring 2009.

4/28/08 - 5/2/08 - Final exams for Spring 2008

#### Other News

Registrar's Office offers new online services:

Official Electronic Transcript Delivery and the Michigan Transfer Network

#### Site Map | Contact Us | Search MSU

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MSU is an affirmative-action, equal-opportunity employer.

## Transcript Request

#### Michigan State University Transcript Request

Official transcripts cost \$5.00 each.

Visa, Mastercard, Discover and American Express credit cards and ACH payments are accepted for web orders.

MSU Transcript requests submitted by 1pm EST are processed the same business day.

#### Delivery Options:

- Paper The traditional delivery method of paper sent via US Mail.
- New! Electronic (PDF) Intended recipients will receive an email with a secure access code and a link to a secure
  website where the Official Transcripts will be presented via PDF. In addition to the email address, you will need to
  provide the name and address of the recipient. It is your responsibility to notify the recipient that you requested
  electronic delivery and he/she should expect an email from rotran@msu.edu. If you place your order online, you
  will receive an email when the transcript notice has been sent to the recipient and when the transcript has been
  viewed.
- More information on electronic transcripts.

Electronic Transcript Information

Electronic Transcript Pick-up

Electronic Transcript Request If you are the intended recipient of a transcript and have a Secure Access Code, proceed to the <u>MSU Official Electronic</u> Transcripts page.

To order your transcripts online, your identity must be validated.

Validate and order using MSUNet ID and password (recommended for current and recent students).

- or -

Validate and order using date of birth and either PID (student number) or SSN.

If you plan to pay by check or money order, follow the instructions on the Transcript Request Mail-in Form.

Current and recent students may want to review their records in  $\underline{\mathsf{STUINFO}}$ , as this will be the information reflected in the transcript.

Current and recent students may also update their addresses via the Change of Address Request Form.

Michigan State University College of Law transcripts cannot be ordered through this site. For information about ordering College of Law transcripts, contact the <u>College of Law Registrar's Office</u>.

## Online Transcript Requests

- Electronic Signature
  - MSU NetID & password
  - Name, Birth Date, Student Number and/or SSN
- Check for holds direct to office with hold and stop order
- Additional benefit: sends updated address information to Change of Address System
- Online Orders vs In Person/Mail
  - > 2002 : 39%
  - > 2004: 54%
  - > 2008(to date): 66%



### Electronic Transcript Information

http://reg.msu.edu/Transcripts/

#### The Process

- Student provides recipients email address
- Student notifies recipient transcript will be delivered electronically - expect email from <u>rotran@msu.edu</u>
- Registrar's Office processes order
- Recipient emailed Secure Access Code and a link to the website
- If valid code is entered, transcript presented in PDF format

#### Advantages

- Ouick response time: transcript delivered < 1 day</p>
- Delivery and viewing email notices to student
- Security
- Questions

## Order Form

| Transcript Order #1 |  |  |  |  |  |  |  |
|---------------------|--|--|--|--|--|--|--|
|                     | Is the transcript going to be sent to you? O Yes O No e note: If an official transcript is needed, the transcript must be sent directly to the business or institution by Michigan State University.   |  |  |  |  |  |  |
|                     | New! Delivery Format Option! Official Transcripts can now be delivered as paper or electronically.  Delivery Format  Paper - The traditional delivery method of paper sent via US Mail.  Electronic (PDF) Intended recipients will receive an email with a secure access code and a link to a secure website where the Official Transcripts are presented via PDF.  More information about electronic delivery.  Number of copies to send to the following recipient |  |  |  |  |  |  |
| Send transcript to  | Roberta Kelley   |  |  |  |  |  |  |
| Email Address       | kelleyro@msu.edu   |  |  |  |  |  |  |
| Address line 1      | 150 Administration Building  |  |  |  |  |  |  |
| Address line 2      |  |  |  |  |  |  |  |
| Address line 3      |  |  |  |  |  |  |  |
| Address line 4      |  |  |  |  |  |  |  |
| Country             | United States  |  |  |  |  |  |  |
| City                | East Lansing   |  |  |  |  |  |  |
| State or Province   | Michigan   |  |  |  |  |  |  |
| Zip or Postal Code  | 48824  |  |  |  |  |  |  |

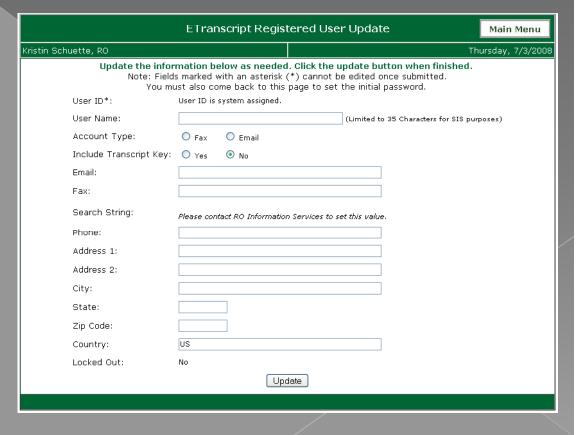
#### Order Loaded to SIS

- RO Staff run a "macro" program to load the order to the Student Information System (SIS)
- Data should be good, due to up-front checks (identity, holds, etc.), very few load errors
- Orders loaded quickly about 5 minutes to load 100+ orders
- As each order is loaded, the program pauses if a potential match to a registered user is found and prompts RO Staff to override paper delivery

What may have been a paper transcript is now *electronic*...

### Registered Users

- Registered User: an institution, educational or not, has expressed an interest in receiving all transcripts from MSU electronically, via fax or on our website (email)
- 24 registered users
  - 13 Fax
  - 11 Email



### Registered User Detection Example

A former student orders transcript to be delivered to Lansing Community College (LCC):

Enrollment Services-1121 Lansing Community College P.O. Box 40010 Lansing, MI-Michigan 48901

The program detects a potential match due to keyword matches in address:

"Lansing Community College" or "LCC"

- and -

"Enrollment" or "Admissions" or "Registrar" or "40010"

- and -

City = "Lansing"

- Prompt for RO Staff:
  - Fax/Email Institution possibly detected. Should this transcript be Faxed/Emailed to the Institution? 'Yes' to fax/email, 'No' to mail.
    - If No, paper delivery as usual
    - If Yes, transcript delivered via fax/email no paper!
- LCC is a registered "email" user, therefore an email notification will be sent to LCC indicating a transcript is ready for pick-up

## eTranscript Generation

- SIS writes transcripts to a text file
- Text file FTP'd to RO server
- RO Program:
  - Opens the text file and reads each line, detecting information, such as student name and number and recipient name, fax or email, and address
  - Creates a pdf file for each student/transcript
  - Registers each creation in a log table, records the information from the transcript, and generates and logs the secure access code
    - Fax delivery transcript immediately sent to fax server and delivered to recipient secure fax machine
    - Email delivery email notice immediately sent to recipient for transcript pickup
  - "FYI" email sent to student if online order and electronic delivery requested

## Fax Delivery Override

 If student ordered electronic delivery, we notify student of fax transmission

Sent: Thu 7/3/2008 11:08 AM

 Once fax is sent, order is complete - no further action takes place

From: Office of the Registrar Transcripts [rotran@msu.edu]

To: Sparty Student

Cc:

Subject: Michigan State University Official Transcript Delivery Notice

Sparty Student

Subject: Michigan State University Official Transcript Delivery Notice

As requested, your transcript has been sent to Michigan Community College.

Your transcript was faxed, not sent electronically, as the recipient is a fax trading-partner of MSU.

For more information on electronic transcripts, please visit <a href="http://www.reg.msu.edu/Transcripts/ETranscriptInfo.asp">http://www.reg.msu.edu/Transcripts/ETranscriptInfo.asp</a>.

Office of the Registrar Michigan State University 50 Administration Building East Lansing, Michigan 48824–0210

Phone: (517) 355-3456 http://www.reg.msu.edu/

## Email to Recipient

- Whether registered user or not, email sent with Secure Access Code
  - Registered User can access system with secure access code or user account.

Office of the Registrar Transcripts [rotran@msu.edu] From: Sent: Thu 7/3/2008 11:18 AM ROBERTA KELLEY To: Cc: Subject: Michigan State University Official Transcript To: ROBERTA KELLEY KELLEYRO@MSU.EDU 150 Administration Building East Lansing, MI 48824 Subject: Michigan State University Official Transcript SPARTY ALUMNI has ordered an official transcript for you. In order to view the official, electronic transcript, please go to the web site detailed below and enter the Secure Access Code. Web Site: http://www.reg.msu.edu/Transcripts/ETranscript.asp Secure Access Code: ycHZI0IlYyhL For more information on electronic transcripts, please visit http://www.req.msu.edu/Transcripts/ETranscriptInfo.asp. Office of the Registrar Michigan State University 50 Administration Building East Lansing, Michigan 48824-0210 Phone: (517) 355-3456 http://www.reg.msu.edu/

#### FYI Email to Student

Sent: Thu 7/3/2008 11:18 AM

 Student gets email FYI when ordered online and electronic delivery

From: Office of the Registrar Transcripts [rotran@msu.edu]

то: Sparty ALUMNI

Cc:

Subject: Michigan State University Official Transcript Delivery Notice

To: Sparty Alumni

Subject: Michigan State University Official Transcript Delivery Notice

As requested, a transcript delivery notice has been sent to Roberta Kelley at KELLEYRO@MSU.EDU.

You will be notified via email when the transcript has been viewed.

For more information on electronic transcripts, please visit http://www.reg.msu.edu/Transcripts/ETranscriptInfo.asp

Office of the Registrar Michigan State University 50 Administration Building East Lansing, Michigan 48824-0210

Phone: (517) 355-3456 http://www.req.msu.edu/

## Pick-up Site

#### All users directed to one location

| Michigan State University  |                      |
|--|----------------------|
| Official Electronic Transcripts  |                      |
| To access an official electronic transcript, please complete the following form.   |                      |
| You will need to enter the secure access code from the notification email.  It may be easiest to copy/paste the code to this page.   |                      |
| When finished, press the submit button at the bottom of the page.  |                      |
| More Information About Electronic Transcripts.   |                      |
| If you would like to order a transcript, please submit a <u>Transcript Request</u> .   |                      |
| If you are a frequent user and have a userid and password to this system, <u>log in here</u> .   |                      |
| Your Name  |                      |
| Your Telephone Number  | Registered User Link |
| Your Email Address   | User Link            |
| Secure Access Code   |                      |
| Submit   |                      |
| All transcripts are displayed in PDF (Portable Document Format). If you do not have a PDF reader installed on your system, you can download the free <u>Adobe Reader</u> . |                      |

## Registered User Login

Registered email address and password

# Electronic Transcript Registered User Login To access all official electronic transcripts for your account, please enter your user id and password below. When finished, press the submit button at the bottom of the page. More Information About Electronic Transcripts. Registered Email Address Password Submit All transcripts are displayed in PDF (Portable Document Format). If you do not have a PDF reader installed on your system, you can download the free Adobe Reader.

## Registered User Menu

- Registered users can...
  - Change password (recommended at first login)
  - View MSU's Key to Transcript
  - Click on student's name to view transcript
  - Review last viewed date
  - Access transcripts for up to 30 days



#### All Recipients - Code Verification

#### Secure Access Code from email notification

#### Michigan State University

#### Official Electronic Transcripts

To access an official electronic transcript, please complete the following form.

You will need to enter the secure access code from the notification email.

It may be easiest to copy/paste the code to this page.

When finished, press the submit button at the bottom of the page.

More Information About Electronic Transcripts.

If you would like to order a transcript, please submit a Transcript Request.

If you are a frequent user and have a userid and password to this system, log in here.

## Your Name Roberta Kelley Your Telephone Number 517-353-3881 Your Email Address kelleyro@msu.edu Secure Access Code DVoCzbDAeb8b

Submit

All transcripts are displayed in PDF (Portable Document Format). If you do not have a PDF reader installed on your system, you can download the free Adobe Reader.

#### Access Errors

MSU Official Electronic Transcripts

Secure Access Code Verification

#### Error!

Either the Secure Access Code is not valid or it has expired.

If you think you entered the code incorrectly, you may go back and try again.

- No match on Secure Access Code
- Transcript has "expired"
- Maximum view limit exceeded
- Numerous incorrect Secure Access Codes entered....IP is blocked from system

#### Code is Verified

MSU Official Electronic Transcripts

Secure Access Code Verification

Your Secure Access Code has been verified.

According to our records, this transcript was ordered by: SPARTY ALUMNI

Intended for:

ROBERTA KELLEY KELLEYRO@MSU.EDU 150 Administration Building East Lansing, MI 48824

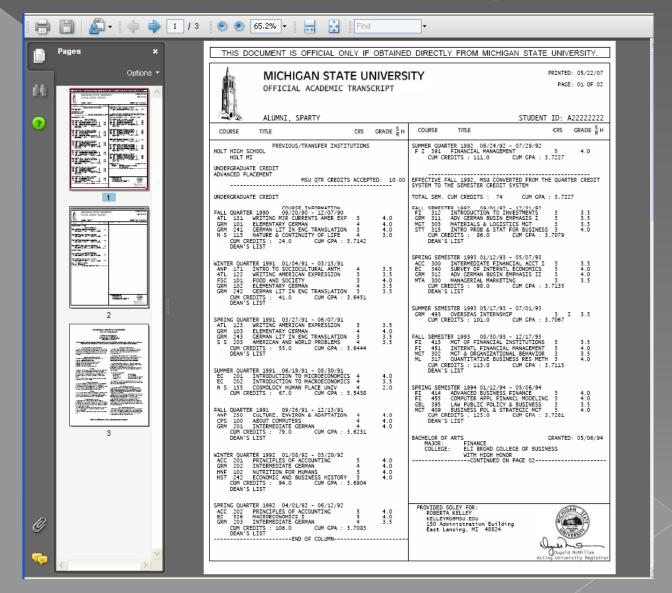
I certify that I am the intended recipient of this transcript.

This information will be maintained on a confidential basis and will not be shared with any other person or entity, except as authorized by the Family Educational Rights and Privacy Act.

☑ I agree with the above statements and wish to view the transcript.

View Transcript

## View Transcript



#### View FYI to Student

 Notice sent to student each time transcript is viewed

Sent: Thu 7/3/2008 12:07 PM

From: Office of the Registrar Transcripts [rotran@msu.edu]

To: Sparty Student

Cc:

Subject: Michigan State University Official Transcript Viewing Notification

To: Sparty Alumni

Subject: Michigan State University Official Transcript Delivery Notice

The transcript you ordered for Roberta Kelley (KELLEYRO@MSU.EDU) was viewed on Thursday, July 03, 2008 at 12:07:13 PM.

For more information on electronic transcripts, please visit http://www.reg.msu.edu/Transcripts/ETranscriptInfo.asp

Office of the Registrar Michigan State University 50 Administration Building East Lansing, Michigan 48824-0210 Phone: (517) 355-3456

Phone: (517) 355-3456 http://www.reg.msu.edu/

#### Admin Tools

- Search etranscript activity log (Log everything!!)
- View pdf transcript
- Correct fax number/email address and resend
  - Resending email will reset Secure Access Code
- Unblock an IP address
- Delete a transcript
- Manage registered users

| Electronic Transcript Activity Search Results  Main Men   |                          |       |               |                              |        |                     |  |                  |           |  |  |  |
|---|--------------------------|-------|---------------|------------------------------|--------|---------------------|--|------------------|-----------|--|--|--|
| Kristin Schuette, RO Thu  |                          |       |               |                              |        |                     |  |                  |           |  |  |  |
|   |                          |       |               | To view the transcript, cli  | ck on  | 'Create' in th      | e Activity column.   |                  |           |  |  |  |
| To send a transcript to a corrected email address, to reset the Secure Access Code, or to delete the Electronic Transcript, click on the first Log ID value (far right column). |                          |       |               |                              |        |                     |  |                  |           |  |  |  |
|   |                          |       | ٦             | Γο view details for a specif | fic IP | Address, click      | c on an IP Address.  |                  |           |  |  |  |
| PID   | Date                     | Туре  | Activity      | Email                        | Fax    | Online RO<br>Order# | Log Details  | IP<br>Address    | Log<br>ID |  |  |  |
| A2222222  | 11/19/2007 9:52:20<br>AM | Email | <u>Create</u> | KELLEYRO@MSU.EDU             |        | <u>82562</u>        | ALUMNI, SPARTY ROBERTA KELLEY KELLEYROGMSULEDU 150 Administration Building East Lansing, MI 48824  |                  | 1289      |  |  |  |
| A2222222  | 7/3/2008 11:38:39 AM     | Email | SendEmail     | KELLEYRO@MSU.EDU             |        |                     | D4G,1Atr%Agz   |                  | 1550      |  |  |  |
| A2222222  | 7/3/2008 11:38:50 AM     | Email | EmailFYI      | sparty00@gmail.com           |        |                     | Sparty Alumni<br>Roberta Kelley<br>KELLEYRO@MSU.EDU  |                  | 1551      |  |  |  |
| A2222222  | 7/3/2008 12:07:12 PM     | Email | ValidKey      | kelleyro@msu.edu             |        |                     | Roberta Kelley 517-353-3881<br>ESDev1  | 35.8.47.2        | 1575      |  |  |  |
| A2222222  | 7/3/2008 12:07:14 PM     | Email | View          | kelleyro@msu.edu             |        |                     | Roberta Kelley<br>517-353-3881<br>Mozilla/5.0 (Windows; U; Windows NT 5.1; en-US;<br>rv1.8.1.15) Gecko/20080623 Firefox/2.0.0.15<br>ESDev1 | <u>35.8.47.2</u> | 1576      |  |  |  |
| A2222222  | 7/3/2008 12:07:14 PM     | Email | ViewFYI       | sparty00@gmail.com           |        |                     | Sparty Alumni<br>Roberta Kelley<br>KELLEYRO@MSU.EDU  |                  | 1577      |  |  |  |

#### The Numbers...

- Cost
  - Paper transcript: 72 cents to produce, including postage
  - Electronic transcript: zero
- eTranscript launched November 2007
- Online Orders (since launch)
  - > 24% request electronic delivery
    - Started at 16% last November with no advertising
    - 25% in May and Jun
- 2008 Transcript Totals as of 7/2/08
  - > 46,000 Transcripts produced
    - 8,300 (18%) electronically delivered
      - 7,000 via email, 1,300 faxes

#### Other Certified Docs: eCEU

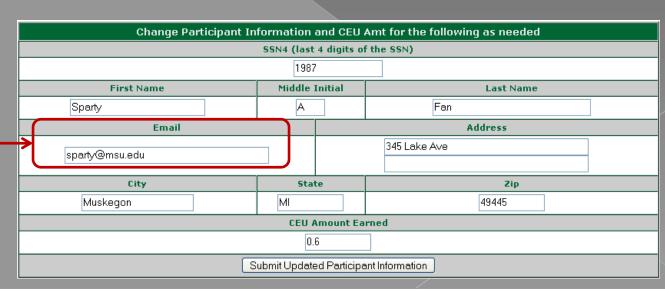
http://www.reg.msu.edu/CertifiedDocuments/ECEUInfo.asp

- The Process
  - Department enters participant email address
  - Participant emailed Secure Access Code and a link to the website
  - If valid code is entered, record presented in PDF format
- Advantages
- Security
- Questions

#### Other Certified Docs: eCEU

- Similar process to eTranscripts, but a few differences:
  - CEUs are issued one-time to participants
  - Participant can share CEU record (secure access code) with anyone, e.g. supervisor, for CEU verification
  - > PDF not stored, but generated on-the-fly
  - MSU Sponsoring department enters participant email into existing CEU administration system

New Email Field

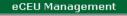


### eCEU Generation

RO Staff generates Secure Access Codes and

emails

One time only, initial email generation



Notifications can be sent to all participants by clicking the "Send All Email" buttons below.

After initial emails are sent en masse, you can resend individual emails by clicking the "Resend Email" button next to each participant.

Only 20 views are allowed per record (administrative views do not count).

Additional views can be added by clicking "Add 5 Views" button.

The "View Log" button will display all activity relating to a specific eCEU.



| Course       | Number             | Activi                                      | Section Number            |                   |         |
|--------------|--------------------|---|---------------------------|-------------------|---------|
| 856          | 9SB                | Michigan Principals Fellow<br>School Improv | 001                       |                   |         |
| Name Email   |                    | Most Recent Key<br>(click to preview)       | Most Recent Email<br>Sent | Views / Remaining | Actions |
| John Doe     | johndoe@yahooo.com |   |                           | 0/20              | -       |
| Sparty A Fan | sparty@msu.edu     |   |                           | 0 / 20            | -       |

Number of Participants = 2

| Name         | Email              | Most Recent Key<br>(click to preview) | Most Recent Email<br>Sent | Views / Remaining | Actions  |
|--------------|--------------------|---------------------------------------|---------------------------|-------------------|--|
| John Doe     | johndoe@yahooo.com | 6oppnA~)89eN                          | 7/7/2008 11:21:08 AM      | 0 / 20            | View<br>ECEU<br>Log<br>Add 5<br>Views<br>Reset<br>Key &<br>Resend<br>Email |
|              |                    |                                       |                           |                   | View<br>ECEU<br>Log  |
| Sparty A Fan | sparty@msu.edu     | gmh^q^vl9mvm                          | 7/7/2008 11:21:08 AM      | 0 / 20            | Add 5<br>Views<br>Reset<br>Key &<br>Resend<br>Email                        |

#### **ECEU Actions**

2 emails have been sent!

Return to Partipant Listing

Click to preview eCEU Record

#### eCEU Records

 CEU Participants with an email address on file will now receive an email with a Secure Access Code

Sent: Thu 7/3/2008 9:51 AM

From: Office of the Registrar [reg@msu.edu]

To: Sparty A Fan

Cc:

Subject: Michigan State University Official Continuing Education Unit Record TEST Server

To: Sparty A Fan

Subject: Michigan State University Official Continuing Education Unit Record

According to our records, you have earned Continuing Education Unit(s).

In order to view the official, electronic Continuing Education Unit (eCEU) record, please go to the web site detailed below and enter the Secure Access Code.

Web Site: http://www.req.msu.edu/CertifiedDocuments/ECEUInfo.asp

Secure Access Code: 9lcRS4\*esJUA

For more information on eCEU records, please visit <a href="http://www.req.msu.edu/CertifiedDocuments/ECEUInfo.asp">http://www.req.msu.edu/CertifiedDocuments/ECEUInfo.asp</a>.

Office of the Registrar Michigan State University 50 Administration Building East Lansing, Michigan 48824-0210

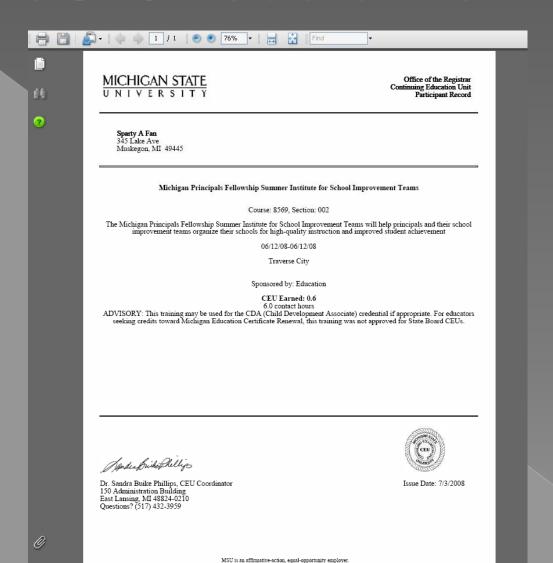
Phone: (517) 355-3456 http://www.reg.msu.edu/

#### eCEU Code Verification

 All checks same as eTranscript: secure access code, max views, etc.

| Michigan State University   |  |
|---|--|
| Official Electronic Continuing Education Unit Par   | ticipant Records   |
| To access an official electronic Continuing Education Unit (CEU) participant reco   |  |
| You will need to enter the secure access code from the no<br>It may be easiest to copy/paste the code to this               |  |
| When finished, press the submit button at the bottom  More Information About Electronic Continuing Education                |  |
| Your Name<br>Sparty Fan   |  |
| Your Telephone Number<br>517-355-1855   |  |
| Your Email Address<br>sparty@msu.edu  |  |
| Secure Access Code FVV2DL*bsQ4D   | MSU Official Electronic Continuing Education Unit Participant Records  |
| LAASOF D264D  | Secure Access Code Verification  |
| Submit  | Your Secure Access Code has been verified.   |
| All records are displayed in PDF (Portable Document Format). If you do not have can download the free <u>Adobe Reader</u> . | According to our records, this record is for :   |
|   | Sparty A Fan   |
|   | I certify that either I am the participant or have been authorized by the participant to view this record.  This information will be maintained on a confidential basis and will not be shared with any other person or entity, except as authorized by the Family Educational Rights and Privacy Act. |
|   | $\qed$ I agree with the above statements and wish to view the transcript.  |
|   | View CEU Record  |
|   |  |

#### eCEU Record View



### eCEU Admin Tools

- Search eCEU activity log (Log everything!!)
- View pdf record
- Correct email address and resend
  - Resending email will reset Secure Access Code
- Unblock an IP address
- Add additional views

|              |                        |  | Na   | ame              | Em                     | ail                    | Most Recent Key<br>(click to preview)   | Most Recent Ema<br>Sent | il Views / Remaining | Actions  |
|--------------|------------------------|--|------|------------------|------------------------|------------------------|---|-------------------------|----------------------|--|
| Vuictio 6    | Schuette, RO           |  | Johr | n Doe            | johndoe@ya             |                        | 60ppnA~)89eN<br>Return to List of Cou   | 7/7/2008 11:21:08 A     | M 0/20               | View<br>ECEU<br>Loq<br>Add 5<br>Views<br>Reset<br>Key &<br>Resend<br>Email |
| KIISCIII C   | ochaette, Ko           |  |      |                  |                        | Return to              | o Section Participan  | t List                  |                      | View   |
| Record<br>ID | Participant<br>ID/Name | eCEI<br>Course-Section/Title                                     |      |                  | Action Date            | ion Date Action Detail |   |                         |                      | ECEU<br>Log  |
| 419          | 58597/Sparty A<br>Fan  | 8569-001/Michigan Princip<br>Summer Institute for Schoo<br>Teams |      | View eCEU        | 7/3/2008<br>4:29:01 PM |                        | Sparty Fan<br>sparty@msu.edu<br>517-355-1855<br>(Windows; U; Windows N<br>v:1.8.1.15) Gecko/20080<br>Firefox/2.0.0.15<br>ESDev1 |                         | M 0/20               | Add 5<br>Views<br>Reset<br>Key &<br>Resend<br>Email                        |
| 418          | 58597/Sparty A<br>Fan  | 8569-001/Michigan Princip<br>Summer Institute for Schoo<br>Teams |      | ValidKey         | 7/3/2008<br>4:29:00 PM | Spar                   | sparty@msu.edu<br>ty Fan 517-355-1855<br>ESDev1   |                         |                      | <u>'</u>   |
| 407          | 58597/Sparty A<br>Fan  | 8569-001/Michigan Princip<br>Summer Institute for Schoo<br>Teams |      | Email Sent       | 7/3/2008<br>4:18:16 PM |                        | Sparty A Fan<br>sparty@msu.edu  |                         |                      |  |
| 406          | 58597/Sparty A<br>Fan  | 8569-001/Michigan Princip<br>Summer Institute for Schoo<br>Teams |      | Key<br>Generated | 7/3/2008<br>4:18:16 PM |                        | FVV2DL*bsQ4D  |                         |                      |  |
| Number       | r of Entries = 4       |  |      |                  |                        |                        |   |                         |                      |  |

#### The Numbers...

- CEU Records issued per year: 8,000+
- Annual Costs
  - > Postage: \$4,500
  - > Supplies: \$500
- Save 0.5 FTE
- The eCEU (Electronic Continuing Education Unit Participant Record) will be launched mid-summer 2008 and eventually be the only delivery option

#### Questions?

Kristin Schuette Associate Registrar for Technology schuett1@msu.edu

Scott Owczarek
Associate Registrar
owczare6@msu.edu